

# NCH update report

Presented by: Katie Sharp



	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p><b>Asbestos</b> A planned programme to carry out management surveys of three storey buildings where there are asbestos-containing materials (ACM) around the City is being collated. The Management Survey aims to ensure that (1) nobody is harmed by the continuing presence of ACM in the premises or equipment (2) that the ACM remain in good condition (3) that nobody disturbs it accidentally.</p> <p><b>Damp and mould</b> Surveys have increased in line with seasonal demand. There is an average eight day wait for a survey. Works should be completed within 90 days of the survey being passed to CRaM, however a backlog is building due to resource.</p> <p><b>Woodlands flats</b> Change of use to return eight areas back into flats at a cost of £115k each. The price and designs are with NCC to make a decision.</p> <p>CCTV is to be installed at Ash and Willow View.</p> <p>Pine View was due to be coming out of defect liability period at the end of December, but due to the issues we have had on this site, defect liability has been extended for three months with AXIS Elevators so that the reliability / availability can be improved before it is passed across to our incumbent provider.</p>	Information

		<p>Works to complete the installation of new intercom and public address systems across the Woodlands blocks are now complete with the exception of 2 citizen's that have not provided access to their home to complete the intercom. Colleagues from Tenancy and Estate Management are working with us to gain access to complete works.</p> <p>Final commissioning of the sprinklers will be completed before April; the sprinkler systems are already live and read to work, the commissioning is the final sign off by the design engineers.</p> <p><b>Kitchen and bathrooms (citywide)</b> 169 completed to date via J Tomlinson 37 of which have been adaptations to bathrooms including installing level access showers or showers over bath. CRaM have replaced three bathrooms with 65 to complete by the end of the financial year</p> <p><b>Windows and Doors</b> 303 doors have been completed by Nationwide citywide and 785 properties have received new windows citywide.</p>	
2	Area Regeneration and Environmental Issues	installation of new metal railings and gates in line with other schemes in Radford is proposed in order to improve the environment for the residents and the defensible boundary of customers' homes. Please see Appendix 3	Decision
3	Key messages from the Tenant and Leasehold Congress	<p><b>Tenant Academy</b></p> <p><b>FREE</b> training for NCH residents and members of community group who support our residents*.</p> <p>A full copy of the prospectus, including details of our complete January to June programme and online booking procedure, can be found at: <a href="https://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/">https://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</a></p>	X

	<p>Pre booking essential. Call 0115 74 69100 or email <a href="mailto:involved@nottinghamcityhomes.org.uk">involved@nottinghamcityhomes.org.uk</a> to book a course or to request a hardcopy version of the prospectus in the post.</p> <p>Upcoming courses include:</p> <ul style="list-style-type: none"><li>• Home Sweet Home: Practical DIY and interior design workshop - Wednesday 26 February, 9.30am to 4.30pm</li><li>• Introduction to events management - Wednesday 11 March, 9.30am to 5pm</li><li>• Emergency First Aid – Tuesday 24th March, 10am – 4pm</li></ul> <p><b>Tenant and Leaseholder Awards 2020</b></p> <p>Nominations for our fantastic Tenant and Leaseholder awards closed on 12th January and we received nearly 100 nominations.</p> <p>On 19th March we will be having an Awards Ceremony at the Council House, Old Market Square to shine the light on the many unsung heroes who make our estates and neighbourhoods great places to live. The event will celebrate the tremendous work residents and community groups do across the city.</p> <p>Many groups and individuals from the area have been shortlisted for an award and the winners will be announced at the celebration event.</p> <p><b>Become a Street and Block Champion</b></p> <p>We already have lots champions city wide helping to make their neighbourhood a better place to live by being a champion for their street or block – but we want to have many more!</p>	
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4	Local Involvement	<p>Big Spring Clean and Involvement Road show – <b>Wednesday 8th April 11am – 3pm Argyle Street, Radford.</b></p> <p>Big Spring Clean and VE celebration event – <b>Wednesday 6th May, 2pm 7pm Radford.</b></p>	X
5	Good news stories & positive publicity	<p><b>Carter Gate improvements</b>  We've made some improvements in the Carter Gate area, including new signage, a deep clean of communal areas, the installation of a new fob-activated car park barrier, and repairs to communal lighting. We'll also be implementing new recycle facilities in the near future. We'll also be planting a new oak tree in the area.</p> <p><b>Tenant awards – Radford tenants make the shortlist!</b>  Four tenants from Radford have been shortlisted in the following categories of our fantastic Tenant Awards</p> <ul style="list-style-type: none"> <li>• Street and Block Champion of the Year</li> <li>• Good Neighbour x 2</li> <li>• Tenant/Leaseholder of the Year</li> </ul> <p>Well done to them for being shortlisted and we will let you know if any of the above win on the night.</p>	X